



## PUPPYPARK FAQ

Welcome to the PUPPYPARK Party – your social and pleasure event for puppies, handlers and kinksters.

Here you'll find all essential information about tickets, arrival, entry, outfits, safety and awareness.

If you cannot find the information you need, please contact us via Telegram or Instagram.

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## TICKETS

### Sales and Prices

Tickets go on sale around six weeks before the event at [ticket.puppypark.de](https://ticket.puppypark.de).

Online presale tickets are cheaper than door tickets.

The exact sales launch will be announced on our social media channels.

Online ticket purchases are possible until 14:00 on the event day.

Ticket refunds are not available.

① *Please note: Valid online tickets are available **only** through our official shop ([ticket.puppypark.de](https://ticket.puppypark.de)) or via Eventim. Other sellers are not authorized.*

### Reduced admission

Guests with officially recognised disabilities may receive reduced admission at the door. Please bring official disability documentation.

If your documentation includes approval for a support person, one companion may enter free of charge.

Guests with visual, hearing, or mobility impairments may request early entry via Telegram at [@PUPPYPARK\\_Orga](https://t.me/PUPPYPARK_Orga). This allows time to arrive and orient themselves before the venue becomes busy. We will do our best to accommodate.

### Payment Options

Accepted online payment methods include PayPal, Apple Pay, credit card and instant bank transfer (e.g. Klarna).

On-site payments are possible in cash, by card or via PayPal.



## LOCATION AND ARRIVAL

### Address

PUPPYPARK takes place at **MS Connexion Complex**, Angelstraße 33, Mannheim.  
The entrance and parking area are located on “**Alte Seilerei**” street.

### Public Transport

Tram line 1 (streetcar) connects Mannheim Central Station with stop **Friedrichstraße** in about 10 minutes.

No trams run between 03:00 and 04:00. Departure times are displayed at the cashier desk.

### Parking

Around 180 free parking spaces are available on site, plus additional parking in the area. Please park only in marked areas.

### Hotels

You'll find several budget-friendly accommodation options near the venue.  
For the party weekends, we also arrange fixed hotel rates and secure room blocks with selected hotels.

A current overview of guest recommendations and available room-block offers is available at <https://puppypark.de/hotelinfos>.

## THE EVENT

### Entry and ID Check

Entry opens at 20:00 and is strictly **18+**.

Please present your ticket and a valid passport or government-issued photo ID.

Pup hoods, masks or face coverings must be removed for identification.

Driving licences, health insurance cards, photocopies or similar documents are not accepted as ID.

### Security Checks

Bag checks may be carried out by security staff.



## Billing and minimum charge

When you arrive, you'll receive an *MS Connexion Complex card*. All your drink orders and any coat check items are added to this card. A minimum spend of €5 applies to drinks.

When leaving the venue, simply settle your card balance at the cashier desk – either in cash or digitally.

*If the card is lost, a fee of 50€ applies.*

Snacks and food from the “FutterBox” food truck in the outdoor area are paid for directly at the truck, either in cash or digitally.

## Re-Entry

Re-entry is possible if your *MS Connexion Complex card* has been paid before leaving. A new card will be issued on re-entry, and regular queueing applies.

## Dancefloors

In the Maschinenhalle, pop, house, dance, and feel-good vibes create an upbeat, energetic atmosphere, while the Stahlwerk is taken over by techno, electronic music, and driving beats.

## Highlights

Look forward to a photo wall, a giant ball pit, dedicated headspace and cuddle areas, plus plenty of space to dance, play and connect with new people.

## Cruising Area

The cruising area is located downstairs (Jails). Sexual activities are allowed here.

## Dress Code

Wear whatever makes you feel good, from sporty to kinky. Outside the cruising area, genitals and buttocks must be fully covered with opaque clothing.

Plug tails are not allowed outside the cruising area for safety reasons. Show tails are permitted.

Official uniforms and protected authority symbols are not allowed.



## Changing Area and Coat Check

A shared changing area is available on the ground floor. You will receive a large bag for all belongings, which is checked in together.

Fee: 3€, charged to your *MS Connexion Complex card*.

Collection starts at 22:00.

## FOOD AND DRINKS

### Drinks

Alcoholic and non-alcoholic drinks are available at several bars throughout the venue.

All purchases are added to your *MS Connexion Complex card*, which you settle at the cashier desk when leaving the venue, either in cash or digitally.

The minimum spend for drinks is €5.

A 1€ deposit applies for all drinks.

*The bars are operated by an external provider.*

### Catering (Foodtruck "FutterBox")

The food truck ("FutterBox") in the outdoor area offers savoury and sweet snacks, including vegetarian options.

Payment is made directly at the truck (cash, card or PayPal).

*The catering is run by an external provider and is not connected to the MS Connexion Complex card system.*

## AWARENESS AND SUPPORT

### Support contacts

Watchdogs wear PUPPYPARK shirts, name badges and neon-yellow lanyards.

They are your go-to contacts throughout the entire event if you have questions, feel unsure or simply need a bit of support.

If needed, they can accompany you to the awareness area for quiet space or a short break.



## Organiser Team and feedback

The Organiser Team can be recognised by PUPPYPARK shirts and neon-orange lanyards with name badges.

You can approach them at any time if you have feedback about the event – whether it's praise, critique or specific concerns, including feedback about staff, security or Watchdogs.

This helps us resolve things directly on site so everyone can enjoy a relaxed party.

## Accessibility

The ground floor of the MS Connexion Complex has limited accessible access.

There is no elevator. All other levels are only accessible via stairs.

The main party area is located upstairs and is therefore not wheelchair accessible.

Accessible toilets are not available.

## Early entry

Guests with visual, hearing, or mobility impairments may request early entry via Telegram at [@PUPPYPARK\\_Orga](https://t.me/PUPPYPARK_Orga). This allows time to arrive and orient themselves before the venue becomes busy.

## Lost and Found

Lost items can be handed in or collected at the coat check during the event.

Unclaimed items will be stored for four weeks after the event.

Missing something after the party? Don't worry, we might have found it!

Just send a private message to [@PUPPYPARK\\_Orga](https://t.me/PUPPYPARK_Orga), and we'll check over the next few days if your lost item is with us.

# RULES AND SAFETY

## Behaviour

PUPPYPARK stands for mutual respect. Bullying, discrimination and shaming are not tolerated.

Sexual activity is only permitted in the cruising area.



## Prohibited Items

*Note: Security staff may prohibit the entry of certain items at the entrance, even if they are not explicitly listed here, if they are deemed to pose a potential safety risk or disrupt the event.*

The following items are not permitted on the event grounds:

### **Mobility devices**

- Any type of vehicles or sports equipment used for movement (for example bicycles, e-scooters, skateboards)

**Exception:** wheelchairs, walkers or similar mobility aids

### **Hazardous or flammable substances**

- Corrosive, flammable or staining substances (for example spray paint, aerosol deodorants)

**Allowed:** roll-on deodorants and pump sprays without propellant

- Torches, fireworks, pyrotechnics
- Gasoline, spiritus or other flammable liquid
- Dry ice

### **Food, beverages & containers**

- Beverages of any kind
- Bottles, cans, hydration packs or cartons (e.g. Tetra Pak)
- Glass containers

**Exception:** perfume or makeup up to 50 ml

- Self-brought food

### **Drugs & intoxicants**

- Illegal substances and cannabis, including marijuana (and consumption)

### **Devices & equipment**

- Drones and other remote-controlled flying devices
  - Laser pointers
- except** class 1 or 1M
- Audio, photo or video equipment
  - Radios or similar communication devices in working condition

**Exception:** non-functional and purely decorative

### **Noise devices**

- Megaphones, horns, whistles and similar devices

**Political or commercial materials**

- Banners, signs, flyers, symbols or other items with political or commercial content

**Animals**

- No animals allowed

**Weapons & tools**

- Weapons of any kind (including technical or modified versions)
- Knives and scissors

**Allowed:** first-aid scissors, line cutters, side cutters

**Handling of Prohibited Items**

Prohibited items must be disposed of before entry or stored outside the event venue. Storage in the attendee's own vehicle in the parking area is permitted.

Items that are disposed of cannot be returned. There is no entitlement to return or compensation.

**Smoking**

Smoking only in designated outdoor areas. E-cigarettes are not allowed indoors.

**Damages and Violations**

Report any damage immediately to the cashier desk or a Watchdog.

Violations or dangerous behaviour may result in a ban from all future Puppypark events.

**PHONES AND PHOTOS****Phone and Photography Policy**

Mobile phones, smartphones and cameras are prohibited throughout the event, including outdoor areas.

The only **exception** is the selfie tent in the outdoor area.

**Medical Use**

If you need your smartphone for medical reasons (e.g. blood glucose monitoring), please contact us in advance via Telegram [@PUPPYPARK\\_Orga](https://t.me/PUPPYPARK_Orga).



## Consequences

Any violation of this rule will result in immediate removal from the event. No exceptions.

## Official Photos

Official photos are taken only by the PUPPYPARK photo team, at the photo wall or inside the club – always with your consent and carefully reviewed before publication.

*Info: Photo and video material may be used for public relations purposes, for example in print media, on websites or on social media.*

## CONTACT

### Social media

Stay up to date via Instagram [@puppypark\\_party](#) or the [official Telegram info channel](#).

In the [Telegram chat group](#) you can connect with others, arrange ride-shares, or find people to share hotel rooms with.

### Contact us

You can reach us via [Instagram-DM](#), Telegram [@PUPPYPARK\\_Orga](#) or through the contact form on our website.

## TRAVELING TOGETHER

In the [Telegram chat group](#) you can share sleeping spots, arrange ride-shares or organize travel together.

To keep things relaxed and safe, here are a few quick guidelines for guests, hosts, passengers and drivers.

### Safety for Overnight Stays

- Clarify expectations beforehand
- Agree on practical details (e.g. smoking, return time after the party).

#### For Guests

- Confirm address, time and general plan beforehand.
- Keep valuables like phone, money and ID in your own bag.
- If any costs are involved, agree on them in advance and settle the payment in person, for example in cash or via PayPal.





### **For Hosts**

- Only open the areas you want guests to use.
- Put valuables out of sight.

## **Safety for Ride-Shares**

- If anything feels uncertain, it's okay to stop – that applies to everyone involved.
- Agree on costs and how to pay before departure.

### **For Passengers**

- Choose a public and easily visible meeting point.
- Share the driver's name or license plate with someone you trust.
- Keep essential items (ID, phone, money) with you.
- Ask if the route changes unexpectedly.

### **For Drivers**

- Confirm passenger count and luggage beforehand.
- Don't leave valuables visible in the car.